

**LJC Meeting
Broseley and Barrow
2 March 2101**

Shropshire Council

- **Bridgnorth**
- Total number of properties
- Bridgnorth 2,351

Landlord Services Vision

- Inspiring People
 - Stronger Communities
 - Focussing on the needs of our customers
 - Bringing our Community Objectives to the centre of our business
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Housing Services- How we deliver

Responsibilities include:

- Tenancy management
- Allocation of properties within the area operating through Shropshire Homepoint Choice base letting
- Anti-social behaviour
- Area Walkabouts
- Income Collection

Landlord Services Bridgnorth

- Housing Services Manager
 - Senior Housing Manager
 - 3 Housing Officers each with an area of Bridgnorth with 2 Technical Support Officers
 - 1 Housing Officer for rent and 1 Technical Support Officer
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Resident Involvement

One resident Involvement officer based in Bridgnorth

Involvement is open to all Shropshire Council tenants, leaseholders, and tenants of other Registered Social Landlords and private tenants in the Shropshire area

Opportunities to get involved

- **Examples could be:**
- Join a residents group
- Area Walkabouts
- Mystery Shopping
- Surveys
- Tenant Inspectors

To be involved in the method of your choice

Sheltered Housing

- Sheltered Housing
- Floating Support
- Community Alarms

Contact Numbers

- Housing Management- 01746
713201
- Resident Involvement-01746
713255
- Sheltered Housing – 01746 713202